



## How to keep your Papilio rug in TOP condition !

Rugs are a beautiful added value to your home but it is important to know how to maintain and clean them to protect their lifetime. Cleaning your carpets regularly keeps your floorcoverings looking great on the surface, and it also helps to remove abrasive dirt particles that damage the fibers, cause premature wear and eventually shorten the life of your carpet. Following recommendations will prolong the life of your rugs and keep it looking clean and fresh all year.

Make sure that you clean up spills or stains as soon as they occur. Immediately blot spills clean with a dry absorbent white cloth. Never rub the surface pile. After drying, brush the pile so the affected area is in the same direction as the rest of the rug. A normal comb is very good for this as it separates the tufts and helps prevent a matted appearance. Blot or scrape the spillage up depending on the type of spill. Blot, using a clean white 100% cotton dry towel and pressing down very hard from the outside towards the middle. Do this repeatedly, turning the folded towel over and over until you have absorbed as much moisture as possible. When you blot the spot move the towel in straight lines, NEVER RUB IN A CIRCLE, THIS CAN CAUSE PERMANENT DAMAGE TO YOUR RUG.

Rotate your rug periodically to distribute the areas of heavy traffic. It is recommended that you rotate your rugs at least once a year. This means turning the rug end for end or 180 degrees. This helps the rug to wear more evenly. You may also want to rearrange your furniture to change traffic patterns.

Never place rugs on damp or wet floors.

Regularly vacuuming your rug is fundamental in prolonging the life and preventing premature wear. Don't forget to vacuum the back of your rug at least once a month.

Use a rug underlay to prevent color transfer onto existing floor coverings and hard floors, and tripping hazards on hard flooring.

Avoid your rug (and floors) getting too dirty by protecting entrances to your home with dedicated barrier or door mats.

Depending on how your rug is made, they may require different treatments. Professionals will know which cleaning method to use. We can recommend the cleaning & maintenance products offered by James and Dr. Schutz: [www.james.eu](http://www.james.eu) and [www.dr-schutz.com](http://www.dr-schutz.com).

Hereafter you will find some general care advice per fabric type.  
We recommend you to consult a professional in case of doubt or for more information.

### WOOL - Regular Care

Wool is a beautiful natural material being resilient to dirt whilst offering a sumptuous feel. Your new rug will last longer and look better if a routine of regular vacuuming is followed. Vacuuming helps prevent dirt on the surface of the rug filtering down into the pile where it can accumulate and cause increased wear.

Deep pile & shaggy rugs may initially not lie completely flat but after a few weeks will settle and flatten out. During the first few months loose yarn may come off, this is perfectly normal and is an intrinsic feature of wool. This should not be classed as a fault.

### ACRYLIC – Regular Care

Your new rug will last longer and look better if a routine of regular vacuuming is followed. Vacuuming helps prevent dirt on the surface of the rug filtering down into the pile where it can accumulate and cause increased wear. We also suggest that you rotate your rug on a regular basis particularly if the rug is continually exposed to direct sun light which can have a bleaching effect on the yarn.

### POLYPROPYLENE – Regular Care

Your new rug will last longer and look better if a routine of regular vacuuming is followed. Vacuuming helps prevent dirt on the surface of the rug filtering down into the pile where it can accumulate and cause increased wear. We also suggest that you rotate your rug on a regular basis particularly if the rug is continually exposed to direct sun light which can have a bleaching effect on the yarn.

### LEATHER / COWHAIR – Regular Care

Woven Leather & Hide will last longer and look better if a routine of regular vacuuming is followed. Vacuuming helps prevent dirt on the surface of the rug filtering down into the pile where it can accumulate and cause increased wear. We also suggest that you rotate your rug on a regular basis particularly if the rug is continually exposed to direct sun light which can have a bleaching effect on the leather.

We make the best selection of hides but “Its unpredictable how each hide / skin will behave in due course of time and against various usage and climatic conditions since it is related to the natural aging process of real skins.” In case the rug loses hair, this is a natural process for which Papilio takes no responsibility and which also gives no reason to return the carpet.

### NATURAL FIBRES – Regular Care

Routine vacuuming is all you need to do to keep your rug looking good. In order to extend the life of your rug we would suggest using a barrier mat at entrances which will help to reduce the amount of dirt being walked into an area. It is also recommended that you protect your rug from furniture with castors.

### SILK and VISCOSE – Regular Care

Your new rug will last longer and look better if a routine of regular vacuuming is followed. Vacuuming helps prevent dirt on the surface of the rug filtering down into the pile where it can accumulate and cause increased wear. Avoid contact with water or extreme humidity!  
During the first few weeks loose yarn may come off, this is perfectly normal and is an intrinsic feature of silk. This should not be classed as a fault.

## INDOOR - OUTDOOR - Rug Care

Indoor-outdoor rugs are made with durable materials to help them to withstand. Spills and natural elements that can cause damage. However, while indoor/outdoor rugs are constructed to be dirt and stain resistant, they still require regular maintenance to keep them looking their best.

Indoor-outdoor rugs are subjected to excessive dirt and foot traffic and therefore require more frequent and thorough sweeping and vacuuming than indoor rugs.

Spill and stain removal: Act quickly to soak up the spill and clean any residual staining.

Blot-up the spill using a clean dry towel or paper towels. Do not rub. Rubbing will cause the stain to settle deeper into the fibers, which on indoor-outdoor carpeting can cause a stain to re-appear over the course of time. Sponge clean the stained area with a small amount of cold water.

Periodic cleaning of the entire surface will help to maintain the appearance and extend the life of your indoor-outdoor carpet.

